

# OSCAR RAMIREZ LUCERO

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## Education

**San Jose State University**—San Jose, CA

Graduated 6/2023

**Bachelor of Science:** Applied Mathematics & Computational Mathematics GPA: 3.32

- Relevant Coursework: Software & Algorithms in Java, Computer Systems, Data Structures and Algorithms, Object Oriented Design, Diff. Eqs. Systems, Applied Stats., Lin. Algebra, Numerical Analysis & Sci Computing

**Foothill College**— Los Altos, CA

Graduated 06/2018

**Associate of Science:** Computer Science

- Relevant Coursework: Java Basic-Advanced, Assembly code, Advanced Physics, Public speaking: Cross gender and group building.

## **Certifications**

- Udemy SQL Course Certificate. Grow with Google IT Support Professional Certificate. CodePath iOS Development University Certification, Harvard CS50 Intro to Computer Science, IBM's AI Fundamentals

## Work Experience

### **Freelance Web Dev & Content Creator**

**OSX Technologies** — Mountain View, CA

12/2022 to Present

- Work with local businesses to introduce their products or services to the World Wide Web.
- Custom front end and back end services for their specific needs.

### **Research Fellow**

**Santa Clara County, County Executive's Office**— Santa Clara, CA

06/2021 to 9/2021

- Communicate across multiple county resources and non-profits to research a COVID impacts on immigrant community, create and implement solutions to improve well being and social mobility in the County.
- Used Participatory Action Research, Project Management, and Leadership to bring programs and policy changes for our most disadvantaged.

### **Project Manager**

**Apple** — Cupertino, CA

02/2021 to 06/2021

- Career Experience in Artificial Intelligence/Machine Learning Chief of Staff Team
- Communicated across multiple teams to solve a large internal communications issue and created macOS and iOS software solutions and communicated new company wide procedures for clear communication

### **Product Specialist, RCC Sales & Service**

10/2019 to 06/2021

**Apple** — Cupertino, CA

- Introduce higher standards for customer service and consistently achieving top sales for two quarters.
- Knowledge of all aspects of iOS, iPadOS, MacOS, watchOS, tvOS
- Achieving highest positive customer interaction among 30+ team members by 200%.

### **Operational Specialist**

06/2019 to 09/2019

**Google (onsite w/Adecco)** — Mountain View, CA

- Applied knowledge of Machine Learning, Artificial Intelligence, Android to monitor self-driving software daily
- Provided concise, clear, and accurate verbal and written feedback regarding the vehicle's operations.
- Completed 2 reports daily, documenting procedures and tests for self driving vehicle. Pre and post vehicle operations.

### **Assistant Business Consultant**

10/2018 to 02/2019

**Country Gourmet Restaurants** — Sunnyvale, CA

- Produced one daily report and increased communication between employees by at least 70%.
- Initiated an online marketing base to expand clientele and gained 28 new customers in the first month
- Improved POS system to adjust needs of restaurant, increasing efficiency of orders by 50%

### **Manager**

07/2015 to 09/2018

**Hobee's California Restaurants** — Palo Alto, CA

- Conducted interviews for prospective talent and trained five new associates.
- Arrange biweekly check-ins with 20 associates to set monthly sales goal, resulting in labor costs reducing by 10%
- Installed new POS and trained employees how to use it effectively which created at least 50% efficiency when taking orders.

## Skills

- Programming: Java, HTML, Swift, Python, SQL, Django, 5 years of experience with Android, iOS
- Software: Word, Excel, Powerpoint, Final Cut, Dreamweaver, Photoshop, XCode, Google Suite

## Awards

- Pursuit Of Excellence Scholarship
- Member of Phi Kappa Phi Honor Society
- Mountain View-Los Altos Scholarship

